

Appendix D - Portsmouth Recycling Centre Management Contract

Section 7 – Consultation

A public consultation exercise has been undertaken to consult with and gauge Portsmouth resident views on the proposed changes at the Paulsgrove HWRC which it is proposed to introduce following the start of the new contract from February 2015.

The consultation was for 4 weeks covering the period Wednesday 13 November to Friday 06 December 2013.

The consultation involved:

- Placing A3 Posters containing information on the proposed service changes and inviting comments at suitable locations around the Paulsgrove HWRC.
- A5 flyers available at the site, containing the same information as the poster, for residents to take away with them.
- Additionally, posters and flyers were made available at local libraries.
- A dedicated e-mail address for gathering responses.
- Recycling centre staff were briefed accordingly and asked to direct site users to the information provided on site.
- Information pertaining to the proposed changes and consultation were posted on the PCC website.
- City Helpdesk staff made aware of the proposed changes and to advise anyone calling about the recycling centre of the changes and consultation.

The results of the consultation are as follows:

There was limited feedback to the consultation exercise with only a total of 30 responses. A number of the responses were generally supportive of the proposal.

There was some concern about not opening until 9.00 am, it would therefore be suggested to keep the current 8.00 am opening time together with the introduction of late night opening for one day during the week during the summer.

As would be expected there were a number of comments relating to charging for large amounts of DIY waste and that this might encourage fly tipping. Restrictions already apply to the amount of DIY waste that can be dropped off, what is proposed will provide users with an alternative option for getting rid of their waste therefore it is considered that this would not increase the amount of fly tipping.

Users were generally supportive of introducing a chargeable commercial waste service although there was some concerns that this might again increase fly tipping. It is considered that this would not be the case as small businesses are not currently permitted to dispose of their waste at the site, the proposed charges would provide an additional option for them to dispose of their waste legally.

On the basis of the consultation feedback it would be proposed to review the opening hours in accordance with the above. Charging in line with market rates would also be introduced for large amounts of DIY waste together with a chargeable service to allow small local businesses to dispose of their waste at the site.

Public Consultation

Portsmouth Recycling Centre



Portsmouth City Council is undertaking a review of services at the Portsmouth Recycling Centre with the aim of improving efficiency and cost effectiveness. Portsmouth City Council is seeking views/comments from site users on the proposed changes.

The proposals are:

1. A revision of site opening hours based upon current usage

The current and proposed opening hours are shown in the table below; these are based upon current site usage:

Calendar Period	Opening Hours	
	Current	Proposed
1st October to 28th February	8:00am to 4:00pm	9:00am to 4:00pm
1st March to 31st March	8:00am to 5:00pm	9:00am to 4:00pm
1st April to 30th September	8:00am to 7:00pm	9:00am to 7:00pm Late opening Thursday to 9:00pm

2. A revision of the policy for accepting DIY waste with the option of charging for larger quantities

Although there is no legal obligation to accept such waste, site users are currently able to bring in small quantities of DIY waste originating from their own property free of charge.

DIY waste includes waste from activities involving improvements, repair or alteration including, but not limited to:

- Hardcore, bricks and masonry
- Wood (i.e. fencing, doors and windows)
- Soil and aggregates
- Bathroom and kitchen renovations
- Cement bonded asbestos
- Plasterboard

The current free provisions allow for:

Soil and Rubble: Approximately the contents of 6 x 30 litre bags (the equivalent to a small car boot) once per month.

Plasterboard: Small offcuts only.

Cement bonded asbestos: No more than 15 sheets, of no greater size than 120cm by 60cm - approximately equal to the amount from a standard single garage roof.

The proposal would not change the current entitlement for free disposal of small quantities of DIY waste, but would offer residents the option of paying to bring in larger quantities which, currently should be disposed of through alternative routes such as the hire of a skip.

3. Introduction of a chargeable commercial waste service

It is currently illegal to deposit trade or commercial waste at the site. Portsmouth City Council is investigating ways of introducing a chargeable service to allow small local businesses to dispose of their trade waste.

If you have any comments or views on these proposals, we would like to hear them. Please e-mail your comments to:

recycling@portsmouthcc.gov.uk